



January 15, 2021

Dear All residents of RiverWoods Exeter, RiverWoods Durham and Birch Hill,

Vaccine

Earlier this week, the Federal Government recommended that the next phase of vaccines be for all people age 65+. Yesterday, the State confirmed that New Hampshire residents older than 65 will be eligible beginning January 26, with online signups beginning January 22, one week from today. These vaccinations would be at one of the State's "fixed sites." We are working very hard to eliminate you from that process and instead have your vaccine delivered here, at your community.

Our proposal to the State is to allow all Independent Living residents to receive the vaccines in house and we will handle administration of paperwork and vaccine delivery through our staff, (through a closed point of dispensing contract) or through the CVS pharmacy program. This eases the burden on the state, allows you to not have to travel to receive your shot, and allows us the oversight of tracking to ensure all residents have received both vaccinations. This reduces the risk for our communities, allows us to control more of the process, and puts us in a more comfortable position to think about reopening parts of our community.

We know how important this is to you, just as it is to us. We will provide you with more updates by Tuesday, January 19th on our progress with the State. In the interim, you may hear from your PCP or other healthcare providers with information related to the State portal. For now, read that information and save it, but we are hoping you will not have to go this route. We will provide you with more updates early next week.

If we are not able to get an onsite clinic, we will allocate the resources to help you sign up for the regular process. I know it is frustrating to not have all of the answers, but please understand how complex this is for the State to deal with,

with many factors including vaccine allocation from the Federal Government, and other factors outside of their control. I am in contact with the State, including our Governor, multiple times every day trying to make this happen for us.

Positive cases

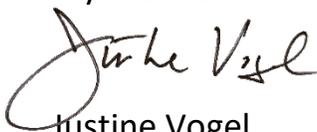
Since November we have seen an uptick in positive cases, generally in our staff population. We have had a few positive health center resident cases in the past few weeks at each community. Currently, there is only one positive health center resident at the Woods campus of RiverWoods Exeter. These have typically been folks who were asymptomatic and part of our state surveillance testing.

Because we're testing so frequently through state surveillance and testing symptomatic staff, it is not practical to report every individual case to you at every community, however; we will note if we see a spike at any one community. Additionally, we still participate in the wastewater testing twice per week, which has not shown any dramatic spikes at any of our communities.

This week we had two Independent Living residents from our Ridge campus at RWE test positive. The initial resident exhibited symptoms, and through contact tracing we discovered another positive resident, who remains asymptomatic. Based on our thorough contact tracing, we do not believe these residents tested positive due to a staff member interaction. Out of an abundance of caution, the RWE leadership team immediately put the entire Ridge campus in quarantine and tested all the residents. They were prepared and solid in their thinking and action. We expect to get results for that testing by tomorrow evening.

This is hard stuff, and it's getting long. We all understand. I just ask you to hang in there a little longer. Science is catching up, and good (or at least "better") is ahead.

Until then, wash your hands, wear your mask, keep your distance and stay healthy my friends.



Justine Vogel
TRWG CEO