



September 15, 2020

Dear All residents of RiverWoods Exeter, RiverWoods Durham and Birch Hill,

Today we had a health care staff member from the RiverWoods Exeter “Woods” campus test positive for COVID-19. We immediately put the health center residents into quarantine for their own safety and have already begun the process to test all Woods health care residents, and all staff who worked in that health center during the past 14 days. Some testing will be done internally, and some by the State through the National Guard. The Woods health center will remain in quarantine at least until we receive all results from our testing, which may take several days. We will keep you all apprised as we learn more.

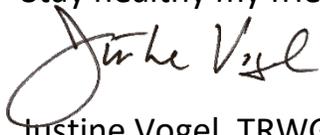
One of my friends recently referred to this virus as a “wily devil,” and that it is. After a summer of mostly good news, both for our family of communities and the state of New Hampshire, there has been a recent uptick in cases. Schools are opening, restaurants are filling, and it seems that throughout the state more people are feeling “done” with the virus and just want to return to normal. May I say... that’s a bad plan. Let’s use this as a reminder that we need to stay vigilant.

There is much good news coming out of the scientific community related to potential vaccines and therapeutic medicines, but we are not there yet. As a community, and as individuals, we need to stay focused. Please do whatever you can to limit the personal risks you take, because the risks you bear are for you and for your community of fellow residents and staff.

As we have said before, every four weeks or so science makes some progress, and we are currently engaging in several avenues that may help us stay ahead of the virus. Those include evaluating the option of testing wastewater in each community for evidence of virus and installing UV lights in the air handling units to sanitize the airflow in the health centers. We will share more information in the coming weeks about each of these options.

We will continue evaluating every option to increase safety, and what we ask of you in return is to keep your social circle small, wash your hands at every opportunity, and wear your mask (covering your mouth and nose) whenever you are in public. This fall and winter is a time to double down in our efforts for health and safety. We can do this – science is coming, but we need to give it a little more time.

Stay healthy my friends!

A handwritten signature in black ink that reads "Justine Vogel". The signature is written in a cursive style with a large loop at the beginning of the first name.

Justine Vogel, TRWG CEO